



# Madame Wu

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## Privacy Policy

Madame Wu is committed to protecting web users' privacy. We understand that visitors and users of this website expect privacy in their transactions with us and for their information to be both secure and used only for the purposes for which it is provided as advised by us. To satisfy this need, we have developed a privacy plan which can be accessed on this website.

## Information collected from website transactions

Unless you specifically provide us with your details, such as when subscribing to a service, we will not collect any personal information, including your name, unless it is part of your email address. We do collect information in order to improve our site such as:

- the type of browser being used;
- how and when you travel through the site;
- the pages and documents accessed; and
- your Internet address;
- but we do not collect your name unless it is part of your email address.

## Data Disclosure

Your information will only be made available to Madame Wu and its franchisees, which share a common computer network. Any personal information collected will be used only for the purpose specified at the time it is collected. No attempt will be made to disclose your personal details to any parties outside the two departments unless permitted or required by law and the information privacy principles contained in Information Standard - Information Privacy.

## Email

We will not add any details from your email to a mailing list and we will not disclose these details to third parties unless permitted or required by law. Our Internet Service Provider monitors email traffic for system trouble shooting and maintenance purposes only. Your email may be forwarded on to various officers or employees to action, unless your email specifically does not consent to this.

## Security

This site does not provide open access facilities for securely transmitting information across the Internet. You are advised that there can be risks with transmitting information across the Internet. This site may contain links to other web sites over which we have no influence regarding either content or compliance with privacy principles.

You can ask whether we are keeping personal information about you by writing to Madame Wu Privacy Contact Officer, PO Box 6128, Upper Mount Gravatt, Qld, 4122. If we do have information on file, you can ask to access a copy of it. You may also wish to apply to amend the information if you believe it to be incomplete, inaccurate, irrelevant, out of date or misleading.

Please note that before providing you with any of your personal information, we will ask you to provide evidence of your identity.